

# South Australian Genealogy & heraldry Society Inc.

## Terms & Conditions for Membership Renewal Payment

Once you complete the member application process and your initial payment is processed, your membership subscription has begun, and you can immediately access all member benefits.

**1. Automatic Renewals of Subscriptions.** Unless otherwise informed, your membership with Genealogy SA will automatically renew. This means that once your membership application is processed you become a subscribing member, and your membership will automatically renew on the anniversary of your joining date. Please ensure that your billing information is correct to prevent any interruption to your membership.

Prices and terms for membership may change at any time. The price and terms in place when you made your initial payment or when your membership last renewed will stay in effect for the duration of that membership period, but new prices and terms may apply to renewals or new memberships. Genealogy SA will give you reasonable notice of any change in price or terms before they go into effect. If you do not want to renew your membership under these new prices or terms, you should cancel your membership as described below.

**2. Automatic Renewal payment Opt-out.** You may cancel your Genealogy SA automatic membership renewal payment schedule at any time by logging into your My Account page or by contacting us (no less than 5 business days prior to your next scheduled renewal payment). If your automatic renewal payment schedule is cancelled, you will be responsible for renewing your membership by paying the prescribed membership fee(s) when due.

**3. Automatic Renewal payment Opt-in.** You may choose to enter into an automatic membership renewal payment schedule at any time by logging into your MY Account page or by contacting us (no less than 5 business days prior to your next membership renewal date).

**4. Payment failures.** Genealogy SA takes no responsibility for payment failures and any subsequent interruptions to your membership if your billing details are not kept up to date by you. Any changes to your billing details can be updated by logging into your Account page or by contacting us (no less than 5 business days prior to your membership renewal date). This means that if your automatic payment renewal fails you are subject to the standard business rules for membership re-activation and may (after the prescribed period of time) have to pay the member application fee.

**5. Membership cancellation.** You can resign from your Genealogy SA membership at any time by contacting us. If you choose to resign your membership prior to your renewal date you are not entitled to any refund. If you do not renew your membership by paying the prescribed fee, your membership will be cancelled by us as per the terms and conditions for membership as set out in our constitution. If you resign your membership or your membership is cancelled by us, you can re-activate your membership at any time by contacting us and paying the prescribed membership and application fee(s).

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